

Product Sheet

Introduction

This sheet outlines the service packages that can be purchased as part of the Police-Training capability offered by Advantage System Solutions. The services offered are split according to the type of account that is purchased. These accounts fall into two categories as follows:

1. Corporate Subscription

This is a subscription made by an organisation (normally a Police Force) for corporate access to the Base Functionality of the web site. Corporate subscribers are also able to access Community Management functions as part of the Base Functionality. Extended Service Packages are available, at extra cost, for Corporate subscribers.

2. Individual Subscription

This is a subscription made by an individual who pays a fee for access to the Base Functionality of the web site via the internet. Individuals can use the site wherever they have a web connection but cannot use the Extended Service Packages available to Corporate subscribers.

Access to the Functionality of the Web Site

All users, whether Individuals or Corporate customers, are buying the “right to use” the functionality of the web site¹. There are no deliverables associated with this as the system is a hosted solution that is entirely within the control of Advantage System Solutions. Users access the functionality using a web browser, so no software (other than the browser and an internet connection) is required by the user.

Base Functionality

The web site offers Base Functionality to all users as follows:

- **Public Question Bank:** Access to public question banks which are organised according to the Blackstone’s categories.
- **Knowledge Checks:** Access to knowledge checks which are random selections of questions which help the user by providing immediate feedback with instant marking.
- **Statistics:** Records of all question responses are stored to allow the user to assess their competency across the various categories of questions.

¹ Whilst every attempt has been made to ensure the accuracy and applicability of the material on the site, no liability will be accepted by Advantage System Solutions Ltd with respect to any errors therein. The information available from this site will not necessarily predict performance in Stage Examinations.

- **Community Functions:** Access to the News section of the site.
- **Help:** Access to on-line tutors who will answer specific law related questions using a simple email facility. This facility can also be used to report faults with the site.
- **Community Management:** Corporate Subscriptions also include a facility to manage user accounts and add News items for their community of users.

Extended Service Packages

Advantage can also offer Extended Service Packages as follows for Corporate Subscribers:

1. Custom Knowledge Check

The Custom Knowledge Check allows a Community Manager (a special account only available to Corporate Subscribers) to set a Knowledge Check for a group of users. This is a facility that can be used to examine the quality of learning on training courses. The Custom Knowledge Check can be based on either questions from the public site or from a private question bank which is not visible to users outside the Corporate Community.

2. Help Desk

The standard support offered with Police-Training, is limited to the email facility on the site. This can be extended to include telephone support against a Service Level Agreement.

3. Training

Whilst documentation is provided to illustrate how the Community Management and Custom Knowledge Check elements of the functionality operate, Advantage can offer specific training packages to meet the needs of Corporate customers.